



The Investigation



Input Data

Action Validation

Information Gathering

Analysis

Implementation

Risk Eliminated

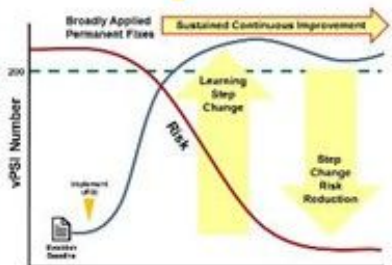
Quality Assurance

Quality Control

Learning Metrics
Key Performance Indicators

Data Quality Ladder

- FACT** - Proven accurate verifiable statements
- Deduction** - Logical inferences
- Assumption** - Something taken to granted a supposition
- Opinion** - Way to be based on gut feelings experience
- Belief** - A strongly held conviction
- Hearsay** - Second or third-hand information
- Guess** - Way to "WTF" or "Is that a SHOC or SHAC?"
- Fantasy** - No basis in reality



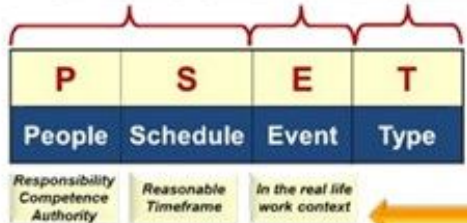
Resource Efficient Analysis



The vPSI System™
Integrated Incident Investigation & Learning Process
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Evaluation of activities presented as Corrective Actions

- Cause something to happen
- Relevant and effective in preventing the unplanned event
- Quality of the Corrective Action



There MUST be a demonstrable cause & effect relationship between an activity and the desired result